

Tagadab Primer for Windows Server 2003 (without Plesk)

This is intended to be a very short primer which deals with the most common tasks people need when they first get a dedicated server. Much more detail of how to administer your server can be found online. A large amount of support information is available on the Microsoft website at <http://support.microsoft.com>. The table of contents below lists the common tasks covered in this document and where you can find them.

Section	How to...	Page
1	Access the Tagadab control panel	2
2	Find out your server's IP address	2
3	Access the Plesk Control Panel on your server	2
4	Get Remote Access to your server	2
5	Add another user	3
6	Change your server's hostname	3
7	Set a DNS entry for your server	3
8	Set your server's reverse DNS entry	3
9	Start a website and setup FTP	4
10	Install additional software	4
11	Licensing	4



Access the Tagadab control panel

You can access the Tagadab control panel by navigating to our site at www.tagadab.com and clicking the 'Login' link at the top right of the page.

Find out your server's IP address

An IP address is a unique number which identifies your server on the Internet. Every server on the internet has at least one IP address. The IP address allocated to your server is displayed on the Tagadab control panel.

Access the control panel on my server

If you have requested the Plesk control panel you can access it through a web browser at

`https://<ipaddress>:8443`

If you have not ordered the Plesk control panel you must admin your Windows server using Remote Desktop, which this document will help you with. You can order the Plesk control panel after you have bought the server by calling our support number, 0845 045 1101 between 9am and 6pm Mon - Fri. Further information about setting up Plesk once you've installed it can be found in this guide: http://www.tagadab.com/support_pdf/plesk_01.pdf

Get Remote Access to your Server

You can access the Windows desktop by using Remote Desktop. The client for Remote Desktop is included with Microsoft Windows, and clients are available for other platforms.

On Windows, the client is normally found under Start Menu > All Programs > Accessories > Communications > Remote Desktop Connection. Enter the IP address of your server, and your Administrator username and password when prompted. You will then be able to see your servers Desktop in a window, and you can interact with it in the same way as any normal Windows Desktop.

The administrator account has full access to all parts of the system and should be protected by a strong password. Our installation system generates a strong password when your server is built, and it is recommended that you use passwords of equal or greater strength. Do not use passwords based on dictionary words, your mother's maiden name, your favourite football team, or anything else that is easy to guess. Passwords should contain a mixture of upper and lower case characters, numbers and special characters.

Failure to use a secure password may leave your system open to attackers who could take control of your server and its data.

Add another user

It is recommended practise to use a 'normal' user account to access your server most of the time, only using Administrator when absolutely necessary. You can add additional user accounts by going to Start > Administrative tools > Computer Management. Then click on Local Users and Groups, right click on Users and select New User. You can also edit existing users (including changing passwords) from this Window.

Change your server's hostname

You can change the servers hostname by going to Start > Control Panel > System, and then clicking on the Computer Name tab.

This sets the hostname on your server. For other people to be able to access your server at the new name, you need to set up a DNS entry (see below).

Set a DNS entry for your server

DNS stands for Domain Name System. It allows people to access web sites and other servers by name rather than having to remember the IP address. In order to set a DNS entry for your server you will need first to own a domain. If you have a domain with Tagadab you can set a DNS entry for your server by using the Domains page of your Tagadab Control Panel (you will need to know your server's IP address, see above). If your domain is not with Tagadab you will need to follow the instructions of the provider who hosts your domain. You can transfer domains from other providers to Tagadab by using our domain ordering page at www.tagadab.com/domains.

Set your server's reverse DNS entry

A reverse DNS entry allows other servers which your server connects to to lookup the name of the server. This is sometimes important, for example when running a mail server, because other mail servers may check your server's name before allowing it to pass e-mail. You can set the reverse DNS entry for all the IP addresses allocated to your server on the Tagadab control panel. Simply go to the Dedicated Servers page in your control panel, click on your server's IP address to open the control page for that server, and then enter the reverse DNS name you wish to use in the appropriate field.

Start a website and setup FTP access

Windows servers come installed with the IIS webserver. This can be configured by going to Start > Administrative Tools > Internet Information Services (IIS) Manager.

Full instructions can be accessed using the help files on the server. Open IIS Manager, and click Help > Help Topics. Expand Internet Information Services, and click Getting Started.

Installing additional software

There is enough software preinstalled with your server to run most types of website. More advanced sites may require additional software. You are free to install additional software to your server, providing you have obtained any necessary licences and comply with their restrictions. Installing unlicensed software on your server is a violation of our terms and conditions (see www.tagadab.com/terms point 4.2.1).

Licensing

Windows 2003 Web Edition is designed for running web sites and services only, and as such there are some restrictions on its use. Certain software (such as the full version of MSSQL) cannot be installed on Web Edition. If you require software not compatible with Web Edition, you will need to upgrade to Standard Edition.

Standard Edition is supplied with an 'unauthenticated licence' as standard. This supports most functionality required of a web server, but cannot be used to run Active Directory or Exchange.